

## General Assembly

Amendment

January Session, 2009

LCO No. 7439

\*SB0066407439SD0\*

Offered by:

SEN. PRAGUE, 19<sup>th</sup> Dist. SEN. SLOSSBERG, 14<sup>th</sup> Dist.

To: Subst. Senate Bill No. **664** 

File No. 243

Cal. No. 226

## "AN ACT CONCERNING BILLING FOR ASSISTED LIVING SERVICES COVERED BY LONG-TERM CARE INSURANCE."

- 1 Strike everything after the enacting clause and substitute the
- 2 following in lieu thereof:
- 3 "Section 1. Section 19a-693 of the general statutes is repealed and the
- 4 following is substituted in lieu thereof (*Effective July 1, 2009*):
- 5 As used in this section and sections 19a-694 to 19a-701, inclusive, as
- 6 <u>amended by this act</u>:
- 7 (1) "Activities of daily living" means activities or tasks that are
- 8 essential for a person's healthful and safe existence, including, but not
- 9 limited to, bathing, dressing, grooming, eating, meal preparation,
- 10 shopping, housekeeping, transfers, bowel and bladder care, laundry,
- 11 communication, self-administration of medication and ambulation.
- 12 (2) "Assisted living services" means nursing services and assistance
- 13 with activities of daily living provided to residents living within a

managed residential community having supportive services that encourage persons primarily fifty-five years of age or older to maintain a maximum level of independence.

- 17 (3) "Assisted living services agency" means an entity, licensed by the 18 Department of Public Health pursuant to chapter 368v that provides, 19 among other things, nursing services and assistance with activities of 20 daily living to a population that is chronic and stable.
  - (4) "Managed residential community" means a for-profit or not-forprofit facility consisting of private residential units that provides a managed group living environment consisting of housing and services for persons who are primarily fifty-five years of age or older. "Managed residential community" does not include any state-funded congregate housing facilities.
- 27 (5) "Department" means the Department of Public Health.
- 28 (6) "Private residential unit" means a private living environment 29 designed for use and occupancy by a resident within a managed 30 residential community that includes a full bathroom and access to 31 facilities and equipment for the preparation and storage of food.
- 32 (7) "Resident" means a person residing in a private residential unit 33 of a managed residential community pursuant to the terms of a written 34 agreement for occupancy of such unit.
- 35 (8) "Assignment of benefits" means the transfer of the right to 36 receive payment due under a long-term care policy, as defined in 37 subsection (a) of section 38a-501, as amended by this act, by a resident 38 to a managed residential community or an assisted living services 39 agency.
- 40 <u>(9) "Assignment of benefits election form" means a written</u> 41 <u>instrument by which a resident makes an assignment of benefits.</u>
- Sec. 2. Section 19a-694 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):

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44 (a) All managed residential communities operating in the state shall:

- 45 (1) Provide a written residency agreement to each resident in accordance with section 19a-700, as amended by this act;
- 47 (2) Afford residents the ability to access services provided by an 48 assisted living services agency. Such services shall be provided in 49 accordance with a service plan developed in accordance with section 50 19a-699;
- 51 (3) Upon the request of a resident, arrange, in conjunction with the 52 assisted living services agency, for the provision of ancillary medical 53 services on behalf of a resident, including physician and dental 54 services, pharmacy services, restorative physical therapies, podiatry 55 services, hospice care and home health agency services, provided the 56 ancillary medical services are not administered by employees of the 57 managed residential community, unless the resident chooses to receive 58 such services;
- 59 (4) Provide a formally established security program for the 60 protection and safety of residents that is designed to protect residents 61 from intruders;
- 62 (5) Afford residents the rights and privileges guaranteed under title 63 47a;
- 64 (6) Comply with the provisions of subsection (c) of section 19-13-65 D105 of the regulations of Connecticut state agencies; and
- 66 (7) Be subject to oversight and regulation by the Department of 67 Public Health.
- 68 (b) No managed residential community shall control or manage the 69 financial affairs or personal property of any resident, except as 70 provided for in subsection (c) of this section.
- 71 (c) (1) A resident who has a long-term care policy may elect to have 72 the managed residential community bill the insurer directly by

73 submitting an assignment of benefits election form executed by the

- 74 resident or the resident's legal representative to such managed
- 75 residential community. If the resident submits an assignment of
- 76 benefits election form pursuant to this subdivision, such managed
- 77 residential community shall submit such assignment of benefits
- 78 <u>election form to the insurer and shall bill the insurer directly.</u>
- 79 (2) If an insurer remits payment pursuant to a resident's assignment
- 80 of benefits under subdivision (1) of this subsection to a managed
- 81 residential community in excess of the cost for the resident's housing
- 82 and services provided by such managed residential community, such
- 83 managed residential community shall give such excess to such
- 84 resident.
- Sec. 3. Section 19a-700 of the general statutes is repealed and the
- 86 following is substituted in lieu thereof (*Effective July 1, 2009*):
- A managed residential community shall enter into a written
- 88 residency agreement with each resident that clearly sets forth the
- 89 rights and responsibilities of the resident and the managed residential
- 90 community, including the duties set forth in section 19a-562. The
- 91 residency agreement shall be set forth in plain language and printed in
- 92 not less than fourteen-point type. The residency agreement shall be
- 93 signed by the managed residential community's authorized agent and
- 94 by the resident, or the resident's legal representative, prior to the
- 95 resident taking possession of a private residential unit and shall
- 96 include, at a minimum:
- 97 (1) An itemization of assisted living services, transportation
- 98 services, recreation services and any other services and goods, lodging
- 99 and meals to be provided on behalf of the resident by the managed
- 100 residential community;
- 101 (2) A full and fair disclosure of all charges, fees, expenses and costs
- to be borne by the resident;
- 103 (3) A schedule of payments and disclosure of all late fees or

- 104 potential penalties;
- 105 (4) The grievance procedure with respect to enforcement of the terms of the residency agreement;
- 107 (5) The managed residential community's covenant to comply with 108 all municipal, state and federal laws and regulations regarding 109 consumer protection and protection from financial exploitation;
- 110 (6) The managed residential community's covenant to afford 111 residents all rights and privileges afforded under title 47a;
- 112 (7) The conditions under which the agreement can be terminated by 113 either party;
- 114 (8) Full disclosure of the rights and responsibilities of the resident 115 and the managed residential community in situations involving 116 serious deterioration in the health of the resident, hospitalization of the 117 resident or death of the resident, including a provision that specifies 118 that in the event that a resident of the community dies, the estate or 119 family of such resident shall only be responsible for further payment to 120 the community for a period of time not to exceed fifteen days 121 following the date of death of such resident as long as the private 122 residential unit formerly occupied by the resident has been vacated; 123 [and]
- 124 (9) Any adopted rules of the managed residential community 125 reasonably designed to promote the health, safety and welfare of 126 residents; and
- 127 (10) An assignment of benefits election form.
- Sec. 4. Section 19a-699 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):
- (a) An assisted living services agency shall develop and maintain an
  individualized service plan for any resident of a managed residential
  community that receives assisted living services. Such agency shall

develop the individualized service plan after consultation with the resident and following an assessment of the resident by a registered nurse. The individualized service plan shall set forth in lay terms the needs of the resident for assisted living services, the providers or intended providers of needed services, the scope, type and frequency of such services, an itemized cost of such services and any other information that Department of Public Health may require. The individualized service plan and any periodic revisions thereto shall be confidential, in writing, signed by the resident, or the resident's legal representative, and a representative of the assisted living services agency and available for inspection by the resident and the department. The assisted living services agency shall also provide the resident or the resident's legal representative with an assignment of benefits election form.

- (b) An assisted living services agency shall maintain written policies and procedures for the initial evaluation and regular, periodic reassessment of the functional and health status and service requirements of each resident who requires assisted living services.
- (c) (1) A resident who has a long-term care policy may elect to have the assisted living services agency bill the insurer directly by submitting an assignment of benefits election form executed by the resident or the resident's legal representative to such assisted living services agency. If the resident submits an assignment of benefits election form pursuant to this subdivision, such assisted living services agency shall submit such assignment of benefits election form to the insurer and shall bill the insurer directly.
- (2) If an insurer remits payment pursuant to a resident's assignment of benefits under subdivision (1) of this subsection to an assisted living services agency in excess of the cost for the resident's housing and services provided by such assisted living services agency, such assisted living services agency shall give such excess to such resident.
- Sec. 5. Subsection (a) of section 38a-501 of the general statutes is

repealed and the following is substituted in lieu thereof (*Effective July* 1, 2009):

(a) (1) As used in this section, "long-term care policy" means any individual health insurance policy, delivered or issued for delivery to any resident of this state on or after July 1, 1986, which is designed to provide, within the terms and conditions of the policy, benefits on an expense-incurred, indemnity or prepaid basis for necessary care or treatment of an injury, illness or loss of functional capacity provided by a certified or licensed health care provider in a setting other than an acute care hospital, for at least one year after an elimination period [(1)] (A) not to exceed one hundred days of confinement, or [(2)] (B) of over one hundred days but not to exceed two years of confinement, provided such period is covered by an irrevocable trust in an amount estimated to be sufficient to furnish coverage to the grantor of the trust for the duration of the elimination period. Such trust shall create an unconditional duty to pay the full amount held in trust exclusively to cover the costs of confinement during the elimination period, subject only to taxes and any trustee's charges allowed by law. Payment shall be made directly to the provider. The duty of the trustee may be enforced by the state, the grantor or any person acting on behalf of the grantor. A long-term care policy shall provide benefits for confinement in a nursing home or confinement in the insured's own home or both. Any additional benefits provided shall be related to long-term treatment of an injury, illness or loss of functional capacity. "Long-term care policy" shall not include any such policy which is offered primarily to provide basic Medicare supplement coverage, basic medical-surgical expense coverage, hospital confinement indemnity coverage, major medical expense coverage, disability income protection coverage, accident only coverage, specified accident coverage or limited benefit health coverage.

(2) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state may refuse to honor an assignment

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of benefits, as defined in section 19a-693, as amended by this act, made by the insured. The insurer shall process any claim or bill submitted pursuant to subsection (c) of section 19a-694, as amended by this act, or subsection (c) of section 19a-699, as amended by this act, in accordance with such insurer's claim practices and pay benefits due under such policy directly to the managed residential community or the assisted living services agency, as the case may be."

This act shall take effect as follows and shall amend the following sections:		
Sections.		
Section 1	July 1, 2009	19a-693
Sec. 2	July 1, 2009	19a-694
Sec. 3	July 1, 2009	19a-700
Sec. 4	July 1, 2009	19a-699
Sec. 5	July 1, 2009	38a-501(a)